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DIESEL PARTS
DIRECT

New Parts Warranty

All Diesel Parts Direct (DPD) new replacement parts are warranted to be free from defects in material and manufacture under normal use and service.

DPD's coverage will extend twelve (12) months from date of installation in an engine without mileage or hours qualifications.

DPD will cover (replace free of charge or pay for) all labor and parts needed to repair the warrantable failure, including progressive damage to the engine concerned.

DPD must be notified by customer before filing a warranty claim.

In order for warranty claims to be accepted, the purchasing customer's account must be current. Delinquent accounts must be brought current prior to acceptance of any claim.

All warranty claims must be in writing and DPD reserves the right to examine every single engine or part subject to a claim under this warranty.

Price of parts will be based on DPD's current price list or other accepted suppliers at DPD's option. Cost of labor will be of reasonable hourly flat rate (overtime or holiday rates are not accepted.)

The provisions of this warranty shall not apply to any DPD part altered from its original specification or which has been misused, exposed to weather conditions, negligence, or damaged by accident.

This warranty is provided solely to direct customers of DPD and not to any other party. It is the only agreement of obligation of DPD. All other warranties, expressed or implied, including the warranties of merchantability and/or fitness for a particular purpose are excluded.

All manufacturers' names, numbers, symbols, and descriptions are used for reference purposes only, and it does not imply that any part listed is the product of these manufacturers.